



RMA FORM FOR RETURNS

RETURN MERCHANDISE AUTHORIZATION FORM

This form must be filled out and returned with all parts in its original packaging in order to be eligible for your credit. A restocking fee of 10% will apply to all orders PLUS any shipping charges that we have incurred from this transaction will be deducted.

ABSOLUTELY NO RETURNS on parts that have been installed, used, modified, tested or terminated* during install will be accepted. (terminated is defined as connecting electrical wires to any electrical part)

SPECIAL ORDER PARTS CAN NOT BE RETURNED NO EXCEPTIONS.

ALL RETURNS MUST BE ACCOMPANIED BY THIS RMA FORM

All Returns Must Be Sent To:

Parts Appliance Chicago (MAP)

{RMA} Order Number: _____

2023 W Fullerton Ave

Chicago IL 60647

Customer Name: _____

Address: _____

City, State, Zip: _____

Phone: (___) ___ - ____

Email: _____

Order Number: _____

Parts Appliance Chicago

All returned items must be in the original packaging. If the item came in a box, it should be returned in the same box. If the item came in a bag, it must be in the same sealed unopened bag. Items must include all manuals, packaging, seals, and or misc parts. Please do not alter the factory box or packaging, and leave all factory stickers on the box/container.

Please all returns may be billed a 10 percent restocking fee + incurred shipping charged from time of shipping.

Reason for parts Returned: (circle one) → Item was installed but did NOT fix my issue.

→ Item was opened from packaging but did NOT fit my unit.

→ Item was opened, but I ordered the incorrect item. → Item was opened, I tried to install it but realized it is incorrect.

→ I was shipped the incorrect item.

→ I do not need this item any longer, it is still brand new and factory sealed and has not been installed or connected to any appliance.

→ Requesting a warranty refund for my item (see below).

→ Requesting a warranty replacement for my item (see below).

→ Other _____

All Warranty Parts need to have Serial and Model Number of Appliance Machine. No Exceptions!

Serial # _____

Model# _____

Manufacturer Name: _____

Warranty replacements will require shipping and handling to be paid \$14.95 shipping charge unless item is oversized, oversized items have a \$95.00 shipping charge, freight items shipping changes vary from \$150.00 to \$500.00).

Please note for Samsung parts that are defective we will require they be sent back for warranty approval. We do not cover shipping charges in either direction for these parts.

Warranty periods vary by brand and manufacturer, please contact us with questions related to warranty period. Most parts have a guarantee against defects by the original manufacturer for one year from the purchase date of the product. This excludes unnatural wear & tear, physical damage, and some parts such as filters, fuses, and igniters.

Please **DO NOT** return products without this form. All returns must be made within 30 days of receipt. All items that are shipped to you in the original manufacturer's packaging and must be returned in the same packaging or it will not be eligible for a refund. We will not be held responsible for items damaged during returned shipping, so package appropriately. Electrical parts that show signs of being installed absolutely can **NOT** be returned for credit. We cannot resell installed electrical parts, so all returns of electrical parts showing damage or signs of installation will be rejected without exception. If you have any questions please do not hesitate to contact us.